



# Out of Contract Rates

Updated 1<sup>st</sup> February 2023

All customers will be placed on our Out of Contract rates should no renewal or alternative contract be agreed. These rates (or any replacement) will remain in place for as long as Crown Gas & Power remain the active gas supplier to your meter point. Out of Contract rates are generally more expensive than contracted rates. These rates exclude prevailing VAT and Climate Change Levies (CCL):

## Final rates applicable for January 2023

Consumption period	Invoice item	Charge applied	QFDC charge
1 <sup>st</sup> Jan 23 – 31 <sup>st</sup> Jan 23	Unit Rate:	<b>13.984p/kWh</b> (Jan indicative rate 27.778 p/kWh)	<b>12.926p/kWh</b> (Jan indicative rate 25.278 p/kWh)
	Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*	Site Specific (£/day)*

## Indicative rates for February 2023 (we will not charge more than the rates shown below)

Consumption period	Invoice item	Indicative rate	Indicative QFDC rate
1 <sup>st</sup> Feb 23 – 28 <sup>th</sup> Feb 23	Unit Rate:	<b>14.275p/kWh</b>	<b>12.991p/kWh</b>
	Daily Standing Charge: (Inclusive of Administrative Charge)	Site Specific (£/day)*	Site Specific (£/day)*

*\*In accordance with our Terms & Conditions, Crown Gas & Power reserve the right to review the Daily Standing Charge, should there be an increase to our operating costs.*

Those customers who satisfy the Qualifying Financially Disadvantaged Customers (QFDC) criterion will benefit from a reduced rate as set out in the Energy Bill Relief Scheme Regulations (2022).

## Frequently Asked Questions

### When will Crown Gas & Power apply Out of Contract rates?

If no renewal contract has been agreed with us, you will be placed on our Out of Contract rates upon your Contract End Date.

These rates will continue to apply until you either enter into a new contract with us or switch to another supplier. If you wish to discuss the terms of a new contract, please contact our Renewals team on [sales@crowngas.co.uk](mailto:sales@crowngas.co.uk) or call **0161 546 9951**.

### Where will I find my Contract End Date?

When you enter into a contract with us, we will clearly display the Contract End Date on your Contract, Welcome Pack and Renewal Letters. We will also show the Contract End Date on all your invoices – an example of which can be seen in the image to the right.

Contract Information *	
Contract Type:	Valid
Contract End Date:	31st October 2017
Payment Method:	Cheque
* Please see overleaf for further details	

### How will I know when I am being charged Out of Contract rates?

All customer invoices clearly show the Contract Type. If your Contract Type displays “Out of Contract” (as shown on the right) then you will know that you are being charged on an Out of Contract rate basis.

Contract Information *	
Contract Type:	<u>Out of Contract</u>
Contract End Date:	
Payment Method:	BACS
* Please see overleaf for further details	

Our Out of Contract rates will be reviewed regularly.

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Crown Gas and Power is the general term applied to the companies Crown Gas and Power Limited (Co Reg. 07980591, VAT No: 188 8866 22) and

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IF YOU SMELL GAS OR THINK YOU HAVE A GAS LEAK, CALL THE GAS EMERGENCY SERVICES FREE ON 0800 111 999 (OPERATING 24/7)

DC0010V20 Deemed Contract Rates