



## Out of Contract Rates

All customers will be placed on our Out of Contract rates should no renewal or alternative contract be agreed. These rates will remain in place for as long as Crown Gas & Power remain the active gas supplier to your meter point. Out of Contract rates are generally more expensive than contracted rates.

Our previous Out of Contract Rates were 25.9ppkWh. As of 20<sup>th</sup> August 2022, our Out of Contract rates changed to the following. These rates exclude prevailing VAT and Climate Change Levies (CCL):

Invoice Charges	Micro Business	Non Micro Business
Unit Rate (p/kWh):	30.9 p/kWh	30.9 p/kWh
Daily Standing Charge (£/day):	Site Specific*	Site Specific*

*\*In accordance with our Terms & Conditions, Crown Gas & Power reserve the right to review the Daily Standing Charge should there be an increase to our operating costs.*

## Frequently Asked Questions

### When will Crown Gas & Power apply Out of Contract rates?

If no renewal contract has been agreed with us, you will be placed on our Out of Contract rates upon your Contract End Date.

These rates will continue to apply until you either enter into a new contract with us or switch to another supplier. If you wish to discuss the terms of a new contract, please contact our Renewals team on [renewals@crowngas.co.uk](mailto:renewals@crowngas.co.uk) or call **0161 762 7744**.

### Where will I find my Contract End Date?

When you enter into a contract with us, we will clearly display the Contract End Date on your Contract, Welcome Pack and Renewal Letters. We will also show the Contract End Date on all your invoices – an example of which can be seen in the image to the right.

### How will I know when I am being charged Out of Contract rates?

All customer invoices clearly show the Contract Type. If your Contract Type displays "Out of Contract" (as shown on the right) then you will know that you are being charged on an Out of Contract rate basis.

Our Out of Contract rates will be reviewed regularly.

Contract Information *	
Contract Type:	Valid
Contract End Date:	<u>31st October 2017</u>
Payment Method:	Cheque
* Please see overleaf for further details	

Contract Information *	
Contract Type:	<u>Out of Contract</u>
Contract End Date:	
Payment Method:	BACS
* Please see overleaf for further details	

Crown Gas & Power, Crown Point, Heap Brow, Bury, BL9 7JR

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Crown Gas and Power is the general term applied to the companies Crown Gas and Power Limited (Co Reg. 07980591, VAT No: 188 8866 22) and Crown Oil Ltd t/a Crown Gas and Power (Co Reg. 1315556, VAT No: 305 0891 79)

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IF YOU SMELL GAS OR THINK YOU HAVE A GAS LEAK, CALL THE GAS EMERGENCY SERVICES FREE ON 0800 111999 (OPERATING 24/7)

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